

What is happening?

1 Cot stuck while UNLOADING

2 Cot/trolley stuck while LOADING

3 Cot will not unlock from trolley

4 Cot will not lower/lock into transfer

5 Cot begins to collapse during loading

6 Lifting arms stop / amber LEDs flash

SHORT-TERM SOLUTIONS ONLY. Arrange a maintenance inspection after any incident requiring troubleshooting.

Cot stuck when UNLOADING

SCENARIO

Cot gets stuck halfway out when you press the red release lever at the foot end of the anchor.



- 1 Pull the patient-left transfer lock trigger and push the cot back into the vehicle until it locks into place.



- 2 Hold down the red release lever at the foot end of the anchor with your thumb. Use your knuckle to hold the transfer in place while pulling the cot toward you until it raises. Pull the cot out to unload.



Cot/trolley stuck when **LOADING**

SCENARIO

Trolley and cot get stuck halfway out when loading.



- 1 Check for debris in the transfer trolley lock.



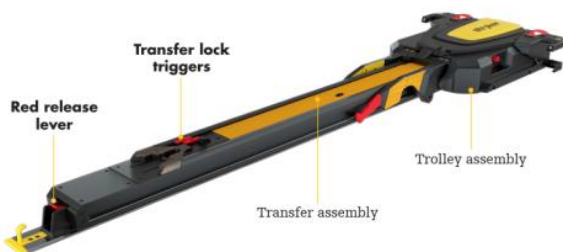
- 2 Remove debris so the roller will spring up. If there is no debris, continue to step 4.



- 3 Pull the cot and trolley all the way out of the vehicle to reset. Load the cot into the vehicle; the trolley should lock into place.



- 4 If there is no debris in the transfer trolley lock, pull the patient-left transfer lock trigger and load the cot into the vehicle.



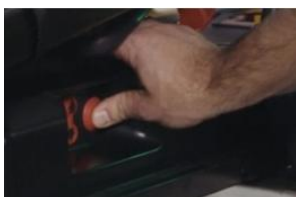
Cot will not unlock from trolley

SCENARIO

Cot will not release from the trolley in the loading position and the error LED is illuminated.



- 1 Firmly press the MANUAL RELEASE button on the Power-LOAD control panel to release pressure in the hydraulics.



- 2 To lower the lifting arms, press the EXTEND (+) button on the cot OR press DOWN on the Power-LOAD control panel.



NOTE: You may need to apply pressure to the lifting arms while pressing the manual release button to lower the lifting arms completely.

- 3 Remove the cot from the trolley.



Cot will not lower and lock

SCENARIO

Trolley arms do not lower to lock the cot into the transfer when loading.



- 1 Firmly press the **MANUAL RELEASE** button on the Power-LOAD control panel. The cot should then lower and lock into the transfer.



Cot begins to collapse

SCENARIO

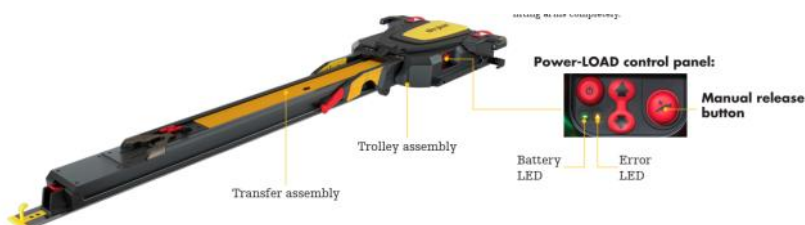
Cot begins to collapse and the trolley lifting arms do not raise.



- 1 Press UP on the Power-LOAD control panel to raise the cot until the lifting arms stop.



- 2 At the foot end of the cot, press the RETRACT (-) button to raise the cot legs. Load the cot into the vehicle.



Lifting arms stop when loading

SCENARIO

Lifting arms are not centered between the cot legs and the amber head-end LED indicators are flashing.



- 1 Realign the cot so the lifting arms are centered between the cot legs. Confirm the head-end LED indicators are SOLID GREEN.



- 2 Press UP on the Power-LOAD control panel OR press RETRACT (-) on the cot to resume loading.

